Solstice Pod Demo Guide

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Introduction

The Solstice Pod connects to a meeting-room display and leverages existing WiFi/Ethernet networks to facilitate wireless content sharing and collaboration. This document provides technology managers with instructions for evaluating one or more Pods.

This guide is intended to assist you in quickly setting up and demoing the Solstice Pod. To access additional admin and user guides, go to www.mersive.com/guides.

The Solstice Collaboration System

A diagram of a typical Solstice-enabled conference room setup is shown below.

The requirements for an operational Solstice system are straightforward. The Solstice Pod is directly connected to a display monitor via HDMI cable. The Solstice Pod is then attached to the WiFi/Ethernet network that participants will use to connect and share to the display. Then, users on the network can follow the on-screen instructions to get the Solstice app and connect to the display.

The Solstice Pod

The Solstice Pod integrates Mersive's award-winning Solstice collaboration software with a dedicated hardware platform to deliver a turnkey wireless content sharing solution. The Solstice Pod connects to any room display via HDMI and attaches to your WiFi/Ethernet network(s). The Solstice Gen3 Pod supports simultaneous HDMI-in and wireless content sharing, dual displays to support a larger content workspace, PoE+, audio out, and USB-C input for future innovation. For additional specs for the Solstice Gen3 Pod, see the Gen3 Pod Specs.
The Solstice Display

The term Solstice display is used to refer to any flat panel or projector display connected to a Solstice Pod or Solstice Display Software host PC, allowing users to connect and share content wirelessly to the display.

Welcome Screen

When viewing a Solstice display that does not have a current collaboration session, you will see the Welcome Screen containing the Solstice display name, a screen key (if applicable), network information, user connection instructions, and the Solstice display menu.
Solstice Display Menu //

The Solstice Display Menu lets in-room users manually change various Solstice display settings, such as bringing the display out of moderated mode, locking the display, or disconnecting all users. To access the Solstice Display Menu when Solstice is running, click the Solstice icon in the bottom right corner of the display (using a USB mouse or via a supported touch screen).

[Image of Solstice Display Menu]

Display Menu Options //

- **Access Control**: Allows a user to manually remove the display from moderator mode in the case that the user moderating the meeting left the room without disconnecting from the display. **Note**: The display is put into moderator mode through the Solstice user app’s Meeting controls. If moderator mode is disabled for the display, the Moderate tab and option to moderate the meeting will not appear.
- **Lock**: Disables access to the display by any new users for the remainder of the session. Only users already connected to the display can share media.
- **Disconnect All Users**: Disconnects all users from the session and removes all shared content.
- **System > Configure**: Provides access to the local Configuration Panel. This is used by admins to configure settings such as the display’s appearance and network settings. For more detail on these settings, please see the Pod Admin Guide.

Solstice User App //

End users can connect to a Solstice display using the Solstice user app. The Solstice user app is installed on Windows, MacOS, Android, and iOS devices (such as laptops, tablets, and phones) that you want to use to connect and share media to the Solstice display. These user devices must be on the same network as the Solstice host in order to connect. First time users that have not previously installed the Solstice user software app have two options: download the user app from the Mersive downloads page, OR, download the app directly from the host. **Note**: Admin permissions are not required to install the app.
Demo the Solstice Pod //

**Step 1: Unbox and Set Up the Pod //**

1. Remove the Pod from the box.
2. Connect the Pod to your display using an HDMI cable.
3. Connect the Pod to the Mersive-provided power supply.

   If your Ethernet network is PoE+ enabled, you can power your Pod using that Ethernet connection.

**Step 2: Connect the Pod to a Network (optional) //**

For your convenience, we ship the Pod with both the wireless access point (WAP) enabled and Ethernet ready to support DHCP. Notice that the welcome screen instructions display the default "SolsticePod" hotspot network name/SSID. If you’re not able to connect the Pod to a DHCP-ready Ethernet network, you can evaluate the Pod using this SolsticePod hotspot network (present when WAP mode is enabled). Just keep in mind that your devices (and the Pod) won’t have internet access during your evaluation with the Pod in WAP mode. Features that require internet access, such as the welcome screen RSS feeds and sharing YouTube videos, won’t be available.

   The Pod is shipped with the Wireless Access Point (WAP) enabled to make it easy to connect and evaluate Solstice’s collaboration features without needing to connect the Pod to a network. However, WAP mode is not recommended for long-term deployment for security and performance reasons.

**Connect the Pod to a Network via Ethernet //**

Simply plug an Ethernet cable attached to your network into the Pod.

**Connect the Pod to a Network Wirelessly //**

1. Open the Pod’s configuration panel. The Pod’s configuration panel may be accessed two ways:
   a. By clicking the **Solstice** icon in the bottom right corner of the display using a USB mouse or via a supported touch screen, then clicking **System > Configure**.
   b. Navigating to the Pod’s IP address via a browser, then clicking the **Settings** icon in the lower right-hand corner of the screen.
2. Go to the **Network** tab and enable **Wireless Settings**.
3. Select the **Attached to Existing Network** radio button.
4. Click **Apply**. The list of available networks will populate.
5. Select a wireless network and enter in the network credentials, then click **Apply**.
Step 3: Install the Free Solstice User App //

Once your Pod and display are powered on, it’s time to install the free Solstice App. The Solstice App is what allows end users to connect to a Solstice display and share and control content. The Solstice user App is installed on Windows, MacOS, Android, and iOS devices (such as laptops, tablets, and phones) that you want to use to connect and share media to the Solstice display. **These user devices must be on the same network as the Solstice Pod in order to connect.**

First time users that have not previously installed the Solstice user software app have two options: download the user app from the Mersive downloads page, OR, download the app directly from the host.

Admin permissions are not required to install the app. Instructions to get the app are shown on the Solstice display’s welcome screen. These instructions direct you to the Pod’s QuickConnect page, which allows you to directly download the most recent apps that were pre-installed on your Pod.

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Download the Solstice App from the Pod //

1. On the user device, connect to the “SolsticePod” network.
2. Enter the IP Address shown on the display into a browser on your device. The QuickConnect page opens.
3. Click the **Get the App & Join** button. The Solstice App will be installed and opened.
Android or iOS device users will be directed to the corresponding app stores to download and install the app. However, this requires internet access which is not available when connected to the Pod’s hotspot network (available when the Pod is in WAP mode). For this evaluation, these users will need to connect to a network that has internet to install the Solstice mobile app. Note: For full rollout and deployment, Pods should be deployed on internet-enabled networks. Deployment of the Pod in WAP mode is not recommended.

Although Solstice users don’t need to download the user app before they walk into the room, we’ve also provided download links here for convenience.

**Windows:** download from [www.mersive.com/download](http://www.mersive.com/download) or directly from the Pod  
**Mac:** download from [www.mersive.com/download](http://www.mersive.com/download) or directly from the Pod  

Whether you download the client apps from the Pod or our website, admin rights are never required to install them.

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**Step 4: Connect the Solstice User App to the Pod //**

Now that you have the user app, let’s connect to the Pod. First, your device must always be on the same network as the Pod to connect. For example, if your Pod is in the default WAP mode, your device must be connected to the "SolsticePod" hotspot network.

When you launch the Solstice app, you will see the **Discovered Displays** tab. This tab shows all the Solstice displays on your network so that you can simply click the appropriate display and connect. For now, the discovery panel is likely to only show the single Pod you’re evaluating. Click on the SolsticePod display and enter the on-screen PIN if prompted.

![Image of the Solstice app interface with the "Enter the key on screen" dialog box open]

If you are unable to see any Pods to connect to, you can select the “Enter IP” option and type the IP address visible on the Solstice Pod welcome screen.

Regardless of which device you are using to evaluate Solstice, the user interface and experience is nearly identical. This allows users to freely move between devices when sharing content to the display without needing to navigate a new user interface.
Step 5: Share Content from your Solstice App

Once you are connected to the Pod, there are several ways you can share content to the display:

- Sharing your entire desktop or device screen
- Sharing a specific application window (not supported on all mobile devices)
- Sharing media files such as images and videos
- Sharing using a wired source via HDMI input

When you connect to a Pod, you’ll be presented with the Share panel. The Share panel allows you to share various content sources to the display. From PC-based devices, you can share desktops, application windows, images, and videos. From mobile devices, you can share the device screen, images, and videos stored on the device, and even images and videos captured live from the device’s camera.

Try sharing multiple pieces of content to the display using the Share panel. For example, it’s useful to share a couple different application windows and some media files to see how things work. Try sharing your desktop by using the Desktop sharing option. Next, open a PowerPoint or PDF document and share by using the App Window option. You can resize the PowerPoint or PDF to half screen and note the difference between the desktop post and shared app window post on the display. Also share multiple images or videos saved locally on your device using the Media File sharing option. Lastly, connect a laptop PC to the Pod using an HDMI cable. The HDMI cable should be plugged into both the HDMI input port on the front of the Solstice Pod as well as into the laptop PC sharing content.

You’ll notice that your posts carry an outline color that matches the user color assigned to you when you connected. If you have a second device available, connect to the Pod from that device too and share something to see how different users are represented on the shared display.

If you have an iPad, iPhone, or even an OSX device, you can Airplay the device screen directly to the Pod. Swipe up from the bottom or down from the top right corner of the screen and click on "SolsticePod" in the AirPlay menu. You’ll see your device mirrored live on the display.
Step 6: Control your Posts //

By selecting Layout in the grey sidebar menu, you can access Solstice’s intuitive What-You-See-Is-What-You-Get (WYSIWYG) control interface. Here, you have multiple ways that you can control the content and how it appears on the display. Any user connected to the session can control the content layout.

- Drag and drop posts around to change the order of the content.
- Drag and drop posts on or off the on-deck panel on the left side of the display.
- Click and hold, or right-click on a post to view options to make the post full screen, view post details, create a stack, or delete the post.
- Pinch-to-zoom posts on touch-enabled devices.
- Control videos posted to the display with the Solstice video player. The Solstice video player functions similarly to other video players, with play/pause buttons, volume control, and loop options. To view the video player controls, click the camera icon in the lower right corner of the video post.
- Click a Meeple to access the participant menu. This menu gives you options to show, hide, stack, or delete the participant’s posts, as well as disconnect the participant from the collaboration session.
- Click the vertical ellipsis icon to view the media placement menu. This menu allows you to set whether or not posts are aligned to a grid and allows you to quickly move all posts on or off the screen.

Step 7: Try out Moderator Mode //

Moderator mode allows you to approve requests from collaborators to join the session or post content to the display. Once moderator mode is enabled, any future collaborators will request to join and wait for a session moderator to approve the request. Only the moderator will have the ability to control what content is posted and the layout of the content.

1. Click the Meeting control in the user app sidebar.
2. Toggle Moderate this meeting to “On”.
3. Use a different user device to try and connect to the display. When a new collaborator tries to connect to the display, an alert will appear in the moderator’s app sidebar. On the moderating device, click Alerts to view the request. Three options display for the connection request:
   - **Reject**: Connection is rejected. The collaborator will be notified that their connection attempt was canceled by the moderator.
   - **Approve**: The collaborator will be connected to the display.
   - **Approve as Moderator**: The collaborator will join with full moderator rights to approve and reject requests to join and post media content.
4. Once approved as a collaborator, post a piece of media to the display. When a collaborator tries to post media content to the display, another alert will appear in the moderator’s app sidebar. On the moderating device, click Alerts to view the request. Two options display for the media post request:
   - **Reject**: The post will not appear on the display. Rejecting the request will not alert the user that their post has been rejected.
   - **Approve**: The post will appear on the display.
5. To control collaborators in the session, use the moderating device to click on the meeple group 🧑‍💻 icon in the user panel. A list of the connected users will appear with an option to Disconnect the user or Make Moderator.
6. To exit moderator mode, go to Meeting in the sidebar and toggle Moderate this meeting to “Off”.

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Step 8: Try out Solstice Ink

Available in the mobile version of the Solstice App (for iOS and Android devices), Solstice Ink allows users to highlight and temporarily mark up content on the Solstice display from anywhere in the room by simply pointing and drawing with their smartphones. This feature is also supported in moderator mode. As a note, this feature not supported on tablets.

Solstice Ink has three modes of use:

- **Pointer**: Press and hold the red Ink button or drag the button to the center of the screen to use your phone as a pointer.
- **Pulse**: Tap the Ink button to pulse the pointer.
- **Temporary markup**: Drag the Ink button to the center of the screen, then press and hold the button to draw.

To exit Ink mode, drag the Ink button down to re-dock it.

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